

MARKET HALLS

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To Whom It May Concern;

There is no worse feeling than when you plug in your external hard drive, and nothing happens. Frantically you are unplugging it and plugging it back in again, trying all available ports on your laptop to see if it will work! Accepting the fate that your external hard drive maybe lost forever as you try that one last time for a glimmer of hope that it will connect. All the years of data and files you have stored away lost in an instant.

Naturally you Google for solutions, and I decided to take the drive to a local computer store, worst mistake I ever made. After paying a large amount upfront for the data recovery, I found myself constantly calling and chasing for information/updates over a 5-month period. As my lost data was now becoming vital, as I needed it for my day to day work as a trainer, I collected the drive and Googled once again and came across Secure Data Recovery which was conveniently located close to my workplace in central London and I cannot recommended them highly enough.

I made one initial phone call and spoke with a gentleman called Mark and I couldn't be more impressed with his service. From the moment I reached out, he was professional, patient, and really took the time to explain the process in easy-to-understand language (as opposed to technical jargon), cost etc. Only an hour or so after our initial conversation, I dropped the drive off to Mark for him and team to work on. Mark corresponded with me through every step of the process, taking great care doing diagnostics and repairing the damage to the drive so that my data could be recovered without any losses. After being quoted for the data recovery, Mark explained that there were options available for the payment process and was able to set up a payment plan to make it more affordable on a monthly basis.

Mark and his team were able to recover all my data, everything I thought was gone for good! The turnaround time was quick within a week, Mark had contacted me to say all my data had been recovered, and their pricing was transparent with no hidden fees. I'm so grateful for their expertise and highly recommend Secure Data Recovery and Mark to anyone who needs reliable data recovery.

Regards,

Phillip Ritter
Training and Development Specialist
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