



Royal Veterinary College  
University of London

Comparative Biomedical Sciences  
Royal Veterinary College  
Royal College Street  
London  
NW1 0TU

DDL +44 (0) 207 468 5245  
Fax +44 (0) 207 468 5204  
E apitsill@rvc.ac.uk  
www.rvc.ac.uk

23<sup>rd</sup> May, 2025

To all interested parties

Re: Recommendation to use the services of Secure Data Recovery

*It is with great pleasure and a sense of satisfaction that I recommend Data Recovery Services to those unfortunate enough to have lost valuable information due to a hard drive failure or another unexpected event. In my case, the end of a project had culminated in the generation of a lovely set of data and a manuscript for publication. The Figures had not, however, been appropriately formatted and so we needed to access the raw data once again to enable their finalisation. When I tried to access the hard drive containing the data – which was original, highly valuable and incredibly expensive to collect – the hard drive failed. I was very panicked by this discovery and needed help. It was at this point that I explored the possibility that there might be a service providing highly dedicated and expert skills which specialized in recovering lost data.*

*I contacted a few companies and collected quotes for the work. I chose Data Recovery Services as their Dedicated Account Representative contacted me directly and very quickly with a personal follow-up email and a call. I was confident in making this choice as the process of recovery and how the service worked was explained to me, in terms that I could readily understand. Shortly thereafter, I arranged for the delivery of the broken hard drive to their central London office for an evaluation. The receipt of positive news regarding the likely success of the recovery of the contained data, prompted my to go ahead with process of recovery with this team.*

*I was amazed just how efficiently and speedily the recovery process was performed, and the return of the fixed hard drive was complete much sooner than I had all anticipated. The Data Recovery Services team communicated their plans effectively at every step and were very patient in their interactions with me and answered the many questioned I had to ask skilfully and clearly. I was absolutely delighted with my choice. All my interactions with these highly motivated, skilled, friendly and dedicated staff team, assured the success of the recovery.*

*If I ever had the misfortune of experiencing a similar predicament of losing valuable data again in the future, I'd have absolutely no hesitation in hiring them again and I recommend them to you in the most positive terms.*

Yours sincerely,

A handwritten signature in black ink, appearing to read 'A Pitsillides', with a long horizontal flourish underneath.

Professor Andrew A. Pitsillides PhD, BSc (Hons), FHEA, FRSB  
Royal Veterinary College